



**Are there any changes
that I need to know due
to COVID-19 ?**

**What can visitors expect
on arrival?**

The car park gates will be open to customers from the 6th July. The maximum length of stay is 2 hours. (Strictly no overnight parking)

There will be an attendant on duty from 9.45am to 5pm providing there are enough customers to warrant opening.

The Waterfalls Nature trail walk (long walk 1 hour) will be open through the attendant gate or through the coin operated turnstile. Prices will be as advertised.

The Punchbowl (short walk) will remain closed until further notice due to maintenance work.

Hand sanitisers will be positioned at the entrance and exit to the Waterfalls walk.

There will be marked social distancing lines along the queue line.

One household will be able to pay the cashier at a time. Customers will be asked to wait in line until the attendant is free to deal with the next household.

Contactless payment would be preferred however cash can be accepted where necessary.

Social distancing will apply along the walk however you may find that you need to overtake other customers. Please be courteous and wait to one side of the path to allow people to pass when necessary.

The customer toilet will be available to you on request. Normal cleaning routines will apply but cleaning products will be available if you want to use them yourself for extra piece of mind.

The ice cream parlour will remain closed. The entrance kiosk to the walk will sell cold drinks and a small selection of snacks. The Hafod Hotel at the exit of the walk is serving outdoor refreshments. Indoor refreshments will be available from the 3rd of August.

We look forward to welcoming you.